

FINANCIAL SERVICES REPORT CARD

Top responses given by survey respondents.

Fraud		Percentage of respondents affected by fraud in the past 12 months.	▲ 19% points above 2015 ▲ 7% points above global average of 82%	Global avg.
MOST COMMON TYPES OF FRAUD	Theft of physical assets or stock	39%	29%	Global avg.
	Vendor, supplier, or procurement fraud	32%	26%	
	IP theft (e.g., of trade secrets, piracy, or counterfeiting)	27%	16%	
MOST COMMON PERPETRATORS	Junior employees	38%	39%	
	Ex-employees	34%	27%	
	Senior or middle management employees	32%	30%	
	Vendors/suppliers	24%	26%	
	Freelance/temporary employees	22%	27%	
MOST COMMON ANTI-FRAUD MEASURES <i>Percentage of respondents who have implemented the anti-fraud measure.</i>	Risk (risk officer and risk management system)	88%	78%	
	Information (IT security, technical countermeasures)	84%	82%	
	IP (IP risk assessment and trademark monitoring program)	84%	75%	
MOST COMMON MEANS OF DISCOVERY	Through an external audit	40%	36%	
Cyber Security		Percentage of respondents that experienced a cyber incident in the past 12 months.	▲ 4% points above global average of 85%	Global avg.
MOST COMMON TYPES OF CYBER INCIDENT	Data deletion or loss due to system issues	30%	24%	Global avg.
	Email-based phishing attack	27%	26%	
	Virus/worm infestation	27%	33%	
MOST COMMON PERPETRATORS	Ex-employees	28%	20%	
MOST COMMON TARGET	Customer records	42%	51%	
	Trade secrets/R&D/IP	38%	40%	
	Company/employee identity	38%	36%	
Security		Percentage of respondents that experienced a security incident in the past 12 months.	▼ 11% points below global average of 68%	Global avg.
MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP	34%	38%	Global avg.
	Geographic and political risk	20%	22%	
	Workplace violence	16%	23%	
MOST COMMON PERPETRATORS	Ex-employees	31%	23%	
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Terrorism	21%	18%	
	Workplace violence	20%	27%	
	Theft or loss of IP	18%	19%	