

CONSTRUCTION, ENGINEERING, AND INFRASTRUCTURE

Top responses given by survey respondents.

Fraud	<p>70</p>	<p>Percentage of respondents affected by fraud in the past 12 months.</p>	<p>↓ 5% points below 2015</p> <p>↓ 12% points below global average of 82%</p>	
MOST COMMON TYPES OF FRAUD	Vendor, supplier, or procurement fraud	28%	26%	<small>Global avg.</small>
	Internal financial fraud (<i>manipulation of company results</i>)	21%	20%	
	Corruption and bribery	19%	15%	
	Misappropriation of company funds	19%	18%	
	Theft of physical assets or stock	19%	29%	
MOST COMMON PERPETRATORS	Junior employees	45%	39%	
	Ex-employees	33%	27%	
	Senior or middle management employees	30%	30%	
	Freelance/temporary employees	30%	27%	
	Vendors/suppliers	30%	26%	
MOST COMMON ANTI-FRAUD MEASURES <small>Percentage of respondents who have implemented the anti-fraud measure.</small>	Staff (<i>training, whistle-blower hotline</i>),	81%	76%	
	Staff (<i>background screening</i>)	79%	74%	
	Partners, clients, and vendors (<i>due diligence</i>)	79%	77%	
	Information (<i>IT security, technical countermeasures</i>)	79%	82%	
	Risk (<i>risk officer and risk management system</i>)	79%	78%	
MOST COMMON MEANS OF DISCOVERY	Through an internal audit	38%	39%	
Cyber Security	<p>77</p>	<p>Percentage of respondents that experienced a cyber incident in the past 12 months.</p>	<p>↓ 8% points below global average of 85%</p>	
MOST COMMON TYPES OF CYBER INCIDENT	Virus/worm infestation	35%	33%	<small>Global avg.</small>
	Email-based phishing attack	30%	26%	
	Data deletion or loss due to system issues	30%	24%	
MOST COMMON PERPETRATORS	Ex-Employees	20%	20%	
MOST COMMON TARGET	Customer records	59%	51%	
	Employee records	45%	40%	
	Physical assets/money	43%	38%	
Security	<p>63</p>	<p>Percentage of respondents that experienced a security incident in the past 12 months.</p>	<p>↓ 5% points below global average of 68%</p>	
MOST COMMON TYPES OF SECURITY INCIDENTS	Environmental risk	33%	27%	<small>Global avg.</small>
	Theft or loss of IP	32%	38%	
	Geographic and political risk	23%	22%	
	Workplace violence	23%	23%	
MOST COMMON PERPETRATORS	Ex-Employees	25%	23%	
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Theft or loss of intellectual property	18%	19%	
	Environmental risk	18%	20%	
	Workplace violence	12%	27%	

CONSUMER GOODS

Top responses given by survey respondents.

Fraud		Percentage of respondents affected by fraud in the past 12 months.	10%	points above 2015 Equal to global average of 82%
MOST COMMON TYPES OF FRAUD	Information theft, loss, or attack (e.g., data theft)	32%	24%	<small>Global avg.</small>
	Theft of physical assets or stock	28%	29%	
	Vendor, supplier, or procurement fraud	28%	26%	
MOST COMMON PERPETRATORS	Agents and/or intermediaries	43%	27%	
	Junior employees	37%	39%	
	Vendors/suppliers	35%	26%	
	Joint venture partners	31%	23%	
	Senior or middle management employees	24%	30%	
MOST COMMON ANTI-FRAUD MEASURES <small>Percentage of respondents who have implemented the anti-fraud measure.</small>	Information (IT security, technical countermeasures)	77%	82%	
	Assets (physical security systems, stock inventories, tagging, asset register)	77%	79%	
	Board of director engagement in cyber security policies and procedures	73%	75%	
MOST COMMON MEANS OF DISCOVERY	By a whistle-blower at our company	53%	44%	
Cyber Security		Percentage of respondents that experienced a cyber incident in the past 12 months.	2%	points below global average of 85%
MOST COMMON TYPES OF CYBER INCIDENT	Email-based phishing attack	28%	26%	<small>Global avg.</small>
	Data breach resulting in loss of customer or employee data	27%	23%	
	Virus/worm infestation	27%	33%	
MOST COMMON PERPETRATORS	Ex-employees	28%	20%	
MOST COMMON TARGET	Customer records	62%	51%	
	Trade secrets/R&D/IP	54%	40%	
	Company/employee identity	30%	36%	
Security		Percentage of respondents that experienced a security incident in the past 12 months.	7%	points above global average of 68%
MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP	27%	38%	<small>Global avg.</small>
	Environmental risk	27%	27%	
	Terrorism	20%	15%	
	Geographic and political risk	20%	22%	
MOST COMMON PERPETRATORS	Ex-employees	31%	23%	
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Theft or loss of IP	22%	19%	
	Workplace violence	20%	27%	
	Environmental risk	18%	20%	

FINANCIAL SERVICES REPORT CARD

Top responses given by survey respondents.

Fraud		Percentage of respondents affected by fraud in the past 12 months.	▲ 19% points above 2015 ▲ 7% points above global average of 82%	Global avg.
MOST COMMON TYPES OF FRAUD	Theft of physical assets or stock		39%	29%
	Vendor, supplier, or procurement fraud		32%	26%
	IP theft (e.g., of trade secrets, piracy, or counterfeiting)		27%	16%
MOST COMMON PERPETRATORS	Junior employees		38%	39%
	Ex-employees		34%	27%
	Senior or middle management employees		32%	30%
	Vendors/suppliers		24%	26%
	Freelance/temporary employees		22%	27%
MOST COMMON ANTI-FRAUD MEASURES <i>Percentage of respondents who have implemented the anti-fraud measure.</i>	Risk (risk officer and risk management system)		88%	78%
	Information (IT security, technical countermeasures)		84%	82%
	IP (IP risk assessment and trademark monitoring program)		84%	75%
MOST COMMON MEANS OF DISCOVERY	Through an external audit		40%	36%
Cyber Security		Percentage of respondents that experienced a cyber incident in the past 12 months.	▲ 4% points above global average of 85%	Global avg.
MOST COMMON TYPES OF CYBER INCIDENT	Data deletion or loss due to system issues		30%	24%
	Email-based phishing attack		27%	26%
	Virus/worm infestation		27%	33%
MOST COMMON PERPETRATORS	Ex-employees		28%	20%
MOST COMMON TARGET	Customer records		42%	51%
	Trade secrets/R&D/IP		38%	40%
	Company/employee identity		38%	36%
Security		Percentage of respondents that experienced a security incident in the past 12 months.	▼ 11% points below global average of 68%	Global avg.
MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP		34%	38%
	Geographic and political risk		20%	22%
	Workplace violence		16%	23%
MOST COMMON PERPETRATORS	Ex-employees		31%	23%
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Terrorism		21%	18%
	Workplace violence		20%	27%
	Theft or loss of IP		18%	19%

HEALTHCARE, PHARMACEUTICALS, AND BIOTECHNOLOGY

Top responses given by survey respondents.

Fraud		<p>Percentage of respondents affected by fraud in the past 12 months.</p>	<p>↑ 11% points above 2015</p> <p>↓ 2% points below global average of 82%</p>	
MOST COMMON TYPES OF FRAUD	Vendor, supplier, or procurement fraud	37%	26%	<small>Global avg.</small>
	Theft of physical assets or stock	31%	29%	
	Misappropriation of company funds	27%	18%	
MOST COMMON PERPETRATORS	Junior employees	44%	39%	
	Agents and/or intermediaries	37%	27%	
	Senior or middle management employees	34%	30%	
	Ex-employees	29%	27%	
	Joint venture partners	27%	23%	
MOST COMMON ANTI-FRAUD MEASURES <small>Percentage of respondents who have implemented the anti-fraud measure.</small>	Financial (<i>financial controls, fraud detection, internal audit, external audit, anti-money laundering policies</i>)	94%	77%	
	Information (<i>IT security, technical countermeasures</i>)	92%	82%	
	Management (<i>management controls, incentives, external supervision such as audit committee</i>)	92%	74%	
	Risk (<i>risk officer and risk management system</i>)	92%	78%	
MOST COMMON MEANS OF DISCOVERY	By a whistle-blower at our company	63%	44%	
Cyber Security		<p>Percentage of respondents that experienced a cyber incident in the past 12 months.</p>	<p>↑ 1% point above global average of 85%</p>	
MOST COMMON TYPES OF CYBER INCIDENT	Virus/worm infestation	45%	33%	<small>Global avg.</small>
	Email-based phishing attack	35%	26%	
	Data breach resulting in loss of customer or employee data	29%	23%	
	Data deletion or corruption by malware or system issue	29%	22%	
MOST COMMON PERPETRATORS	Ex-employees	20%	20%	
MOST COMMON TARGET	Customer records	48%	51%	
	Employee records	48%	40%	
	Company/employee identity	45%	36%	
Security		<p>Percentage of respondents that experienced a security incident in the past 12 months.</p>	<p>↓ 3% points below global average of 68%</p>	
MOST COMMON TYPES OF SECURITY INCIDENTS	Environmental risk	35%	27%	<small>Global avg.</small>
	Theft or loss of intellectual property	31%	38%	
	Geographic and political risk	27%	22%	
MOST COMMON PERPETRATORS	Freelance/temporary employees	15%	16%	
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Workplace violence	35%	27%	
	Terrorism	25%	18%	
	Theft or loss of IP	20%	19%	
	Environmental risk	20%	20%	

MANUFACTURING

Top responses given by survey respondents.

Fraud		Percentage of respondents affected by fraud in the past 12 months.	▲ 7% ▲ 7%	points above higher than 2015 points above global average of 82%
MOST COMMON TYPES OF FRAUD	Information theft, loss, or attack (e.g., data theft)	30%	24%	<small>Global avg.</small>
	Regulatory or compliance breach	30%	21%	
	IP theft (e.g., of trade secrets, piracy or counterfeiting)	26%	16%	
MOST COMMON PERPETRATORS	Junior employees	39%	39%	
	Freelance/temporary employees	37%	27%	
	Senior or middle management employees	33%	30%	
	Ex-employees	33%	27%	
	Vendors/suppliers	33%	26%	
MOST COMMON ANTI-FRAUD MEASURES <small>Percentage of respondents who have implemented the anti-fraud measure.</small>	Management (management controls, incentives, external supervision such as audit committee)	88%	74%	
	Information (IT security, technical countermeasures)	86%	82%	
	Staff (training, whistle-blower hotline)	79%	74%	
MOST COMMON MEANS OF DISCOVERY	Through an internal audit	51%	39%	
Cyber Security		Percentage of respondents that experienced a cyber incident in the past 12 months.	▲ 6%	points above global average of 85%
MOST COMMON TYPES OF CYBER INCIDENT	Virus/worm infestation	39%	33%	<small>Global avg.</small>
	Data breach resulting in loss of IP/trade secrets/R&D	35%	19%	
	Email-based phishing attack	35%	26%	
MOST COMMON PERPETRATORS	Agents and/or intermediaries	23%	13%	
MOST COMMON TARGET	Customer records	63%	51%	
	Trade secrets/R&D/IP	52%	40%	
	Employee records	44%	40%	
Security		Percentage of respondents that experienced a security incident in the past 12 months.	▲ 13%	points above global average of 68%
MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP	56%	38%	<small>Global avg.</small>
	Environmental risk	28%	27%	
	Workplace violence	26%	23%	
MOST COMMON PERPETRATORS	Competitors	24%	12%	
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Environmental risk	28%	20%	
	Workplace violence	21%	27%	
	Theft or loss of IP	21%	19%	








NATURAL RESOURCES

Top responses given by survey respondents.

Fraud	80 Percentage of respondents affected by fraud in the past 12 months.	3% points above 2015	2% points below global average of 82%
	<small>Global avg.</small>		
MOST COMMON TYPES OF FRAUD	Vendor, supplier, or procurement fraud	30%	26%
	Money laundering	30%	15%
	Management conflict of interest	28%	21%
MOST COMMON PERPETRATORS	Freelance/temporary employees	35%	27%
	Junior employees	30%	39%
	Ex-employees	30%	27%
	Joint venture partners	30%	23%
	Senior or middle management employees	28%	30%
	Regulators	28%	14%
MOST COMMON ANTI-FRAUD MEASURES <small>Percentage of respondents who have implemented the anti-fraud measure.</small>	Information (IT security, technical countermeasures)	80%	82%
	IP (IP risk assessment and trademark monitoring program)	80%	75%
	Financial (financial controls, fraud detection, internal audit, external audit, anti-money laundering policies)	78%	77%
	Partners, clients, and vendors (due diligence)	78%	77%
MOST COMMON MEANS OF DISCOVERY	By a whistle-blower at our company	50%	44%
Cyber Security	86 Percentage of respondents that experienced a cyber incident in the past 12 months.	1% point above global average of 85%	
	<small>Global avg.</small>		
MOST COMMON TYPES OF CYBER INCIDENT	Virus/worm infestation	36%	33%
	Lost equipment with sensitive data	30%	17%
	Data breach resulting in loss of customer or employee data	24%	23%
	Data breach resulting in loss of IP/trade secrets/R&D	24%	17%
	Data deletion by malicious insider	24%	19%
MOST COMMON PERPETRATORS	Ex-employees	19%	20%
MOST COMMON TARGET	Employee records	58%	40%
	Customer records	53%	51%
	Physical assets/money	47%	38%
Security	70 Percentage of respondents that experienced a security incident in the past 12 months.	2% points above global average of 68%	
	<small>Global avg.</small>		
MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP	40%	38%
	Environmental risk	38%	27%
	Workplace violence	36%	23%
MOST COMMON PERPETRATORS	Permanent employees of our own company	26%	17%
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Workplace violence	36%	27%
	Environmental risk	26%	20%
	Theft or loss of intellectual property	24%	19%

PROFESSIONAL SERVICES

Top responses given by survey respondents.

Fraud		Percentage of respondents affected by fraud in the past 12 months.	 12% points above 2015	
			 2% points above global average of 82%	<small>Global avg.</small>
MOST COMMON TYPES OF FRAUD	Management conflict of interest	29%	21%	
	Theft of physical assets or stock	29%	29%	
	Information theft, loss, or attack (<i>background screening</i>)	20%	24%	
MOST COMMON PERPETRATORS	Junior employees	35%	39%	
	Freelance/temporary employees	28%	27%	
	Ex-employees	26%	27%	
	Senior or middle management employees	23%	30%	
	Customers	21%	19%	
MOST COMMON ANTI-FRAUD MEASURES <small>Percentage of respondents who have implemented the anti-fraud measure.</small>	Partners, clients, and vendors (<i>due diligence</i>)	82%	77%	
	Risk (<i>risk officer and risk management system</i>)	80%	78%	
	Assets (<i>physical security systems, stock inventories, tagging, asset register</i>)	78%	79%	
MOST COMMON MEANS OF DISCOVERY	By a whistle-blower at our company	42%	44%	
Cyber Security		Percentage of respondents that experienced a cyber incident in the past 12 months.	 1% point below global average of 85%	
				<small>Global avg.</small>
MOST COMMON TYPES OF CYBER INCIDENT	Virus/worm infestation	35%	33%	
	Denial of service attack	20%	14%	
	Data deletion or corruption by malware or system issue	20%	22%	
MOST COMMON PERPETRATORS	Ex-Employees	23%	20%	
MOST COMMON TARGET	Customer records	53%	51%	
	Trade secrets/R&D/IP	30%	40%	
	Company/employee identity	28%	36%	
	Physical assets/money	28%	38%	
Security		Percentage of respondents that experienced a security incident in the past 12 months.	 5% points below global average of 68%	
				<small>Global avg.</small>
MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP	35%	38%	
	Environmental risk	22%	27%	
	Workplace violence	20%	23%	
MOST COMMON PERPETRATORS	Ex-Employees	38%	23%	
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Workplace violence	27%	27%	
	Terrorism	14%	18%	
	Theft or loss of IP	10%	19%	
	Environmental risk	10%	20%	

RETAIL, WHOLESALE, AND DISTRIBUTION

Top responses given by survey respondents.

Fraud	<p>83</p>	<p>Percentage of respondents affected by fraud in the past 12 months.</p>	<p>↑ 4% points above 2015</p> <p>↑ 1% point above global average of 82%</p>	
MOST COMMON TYPES OF FRAUD	Theft of physical assets or stock	33%	29%	<small>Global avg.</small>
	Misappropriation of company funds	25%	18%	
	Information theft, loss, or attack (e.g., data theft),	17%	24%	
	Vendor, supplier, or procurement fraud	17%	26%	
MOST COMMON PERPETRATORS	Junior employees	37%	39%	
	Senior or middle management employees	33%	30%	
	Vendors/suppliers	33%	26%	
	Agents and/or intermediaries	26%	27%	
	Joint venture partners	26%	23%	
	Customers	26%	19%	
MOST COMMON ANTI-FRAUD MEASURES <small>Percentage of respondents who have implemented the anti-fraud measure.</small>	Assets (physical security systems, stock inventories, tagging, asset register)	85%	79%	
	Financial (financial controls, fraud detection, internal audit, external audit, anti-money laundering policies)	83%	77%	
	Information (IT security, technical countermeasures)	83%	82%	
MOST COMMON MEANS OF DISCOVERY	By a whistle-blower at our company	42%	44%	
Cyber Security	<p>87</p>	<p>Percentage of respondents that experienced a cyber incident in the past 12 months.</p>	<p>↑ 2% points above global average of 85%</p>	
MOST COMMON TYPES OF CYBER INCIDENT	Email-based phishing attack	25%	26%	<small>Global avg.</small>
	Insider theft of customer or employee data	21%	19%	
	Data breach resulting in loss of customer or employee data	19%	23%	
	Data breach resulting in loss of IP/trade secrets/R&D	19%	17%	
	Denial of service attack	19%	14%	
MOST COMMON PERPETRATORS	Freelance/temporary employees	13%	14%	
	Ex-employees	13%	20%	
	Joint venture partners	13%	6%	
	Accidental placement of sensitive data that was indexed by a search engine (e.g., Google)	13%	10%	
MOST COMMON TARGET	Customer records	44%	51%	
	Employee records	40%	40%	
	Physical assets/money	36%	38%	
Security	<p>79</p>	<p>Percentage of respondents that experienced a security incident in the past 12 months.</p>	<p>↑ 11% points above global average of 68%</p>	
MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP	38%	38%	<small>Global avg.</small>
	Terrorism	19%	15%	
	Geographic and political risk	19%	22%	
MOST COMMON PERPETRATORS	Freelance/temporary employees	22%	16%	
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Terrorism	31%	18%	
	Workplace violence	29%	27%	
	Geographic and political risk	19%	12%	

TECHNOLOGY, MEDIA, AND TELECOMS

Top responses given by survey respondents.

Fraud	79 Percentage of respondents affected by fraud in the past 12 months.	3% equal to 2015 points below global average of 82%	
	MOST COMMON TYPES OF FRAUD	Theft of physical assets or stock	35% <small>Global avg. 29%</small>
		Information theft, loss, or attack	30% <small>Global avg. 24%</small>
		Management conflict of interest	25% <small>Global avg. 21%</small>
MOST COMMON PERPETRATORS		Junior employees	42% <small>Global avg. 39%</small>
		Senior or middle management employees	36% <small>Global avg. 30%</small>
		Ex-employees	27% <small>Global avg. 27%</small>
		Freelance/temporary employees	22% <small>Global avg. 27%</small>
		Vendors/suppliers	22% <small>Global avg. 26%</small>
		Regulators	22% <small>Global avg. 14%</small>
MOST COMMON ANTI-FRAUD MEASURES <i>Percentage of respondents who have implemented the anti-fraud measure.</i>		Assets (<i>physical security systems, stock inventories, tagging, asset register</i>)	82% <small>Global avg. 79%</small>
		Financial (<i>financial controls, internal/external audit, anti-money laundering policies</i>)	79% <small>Global avg. 77%</small>
		Partners, clients, and vendors (<i>due diligence</i>)	79% <small>Global avg. 77%</small>
		Risk (<i>risk officer and risk management system</i>)	79% <small>Global avg. 78%</small>
MOST COMMON MEANS OF DISCOVERY		Through an internal audit	40% <small>Global avg. 39%</small>
Cyber Security	77 Percentage of respondents that experienced a cyber incident in the past 12 months.	8% points below global average of 85%	
	MOST COMMON TYPES OF CYBER INCIDENT	Virus/worm infestation	37% <small>Global avg. 33%</small>
		Email-based phishing attack	32% <small>Global avg. 26%</small>
		Data deletion or loss due to system issues	23% <small>Global avg. 24%</small>
MOST COMMON PERPETRATORS		Freelance/temporary employees	23% <small>Global avg. 14%</small>
MOST COMMON TARGET		Physical assets/money	48% <small>Global avg. 38%</small>
		Trade secrets/R&D/IP	43% <small>Global avg. 40%</small>
		Company/employee identity	43% <small>Global avg. 36%</small>
Security	72 Percentage of respondents that experienced a security incident in the past 12 months.	4% points above global average of 68%	
	MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP	46% <small>Global avg. 38%</small>
		Environmental risk	33% <small>Global avg. 27%</small>
		Geographic and political risk	26% <small>Global avg. 22%</small>
MOST COMMON PERPETRATORS		Freelance/temporary employees	27% <small>Global avg. 16%</small>
RESPONDENTS COMPANIES ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS		Workplace violence	28% <small>Global avg. 27%</small>
		Terrorism	21% <small>Global avg. 18%</small>
		Environmental risk	18% <small>Global avg. 20%</small>

TRANSPORTATION, LEISURE, AND TOURISM

Top responses given by survey respondents.

Fraud	<p>85</p>	<p>Percentage of respondents affected by fraud in the past 12 months.</p>	<p>↑ 10% points above 2015</p> <p>↑ 3% points above global average of 82%</p>	
MOST COMMON TYPES OF FRAUD	Theft of physical assets or stock	33%	29%	<small>Global avg.</small>
	Vendor, supplier, or procurement fraud	30%	26%	
	Regulatory or compliance breach	26%	21%	
MOST COMMON PERPETRATORS	Junior employees	39%	39%	
	Agents and/or intermediaries	35%	27%	
	Freelance/temporary employees	30%	27%	
	Senior or middle management employees	26%	30%	
	Joint venture partners	22%	23%	
MOST COMMON ANTI-FRAUD MEASURES <small>Percentage of respondents who have implemented the anti-fraud measure.</small>	Information (<i>IT security, technical countermeasures</i>)	89%	82%	
	Assets (<i>physical security systems, stock inventories, tagging, asset register</i>)	87%	79%	
	Board of director engagement in cyber security policies and proceduress	85%	75%	
	Staff (<i>background screening</i>)	85%	74%	
	Risk (<i>risk officer and risk management system</i>)	78%	78%	
MOST COMMON MEANS OF DISCOVERY	By a whistle-blower at our company	46%	44%	
Cyber Security	<p>87</p>	<p>Percentage of respondents that experienced a cyber incident in the past 12 months.</p>	<p>↑ 2% points above global average of 85%</p>	
MOST COMMON TYPES OF CYBER INCIDENT	Virus/worm infestation	37%	33%	<small>Global avg.</small>
	Alteration or change of customer data	31%	16%	
	Data deletion or loss due to system issues	30%	24%	
MOST COMMON PERPETRATORS	Ex-employees	19%	20%	
MOST COMMON TARGET	Customer records	51%	51%	
	Physical assets/money	51%	38%	
	Employee records	45%	40%	
	Trade secrets/R&D/IP	45%	40%	
Security	<p>70</p>	<p>Percentage of respondents that experienced a security incident in the past 12 months.</p>	<p>↑ 2% points above global average of 68%</p>	
MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP	43%	38%	<small>Global avg.</small>
	Workplace violence	30%	23%	
	Environmental risk	26%	27%	
MOST COMMON PERPETRATORS	Permanent employees of our own company	24%	17%	
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Ex-employees	24%	23%	
	Workplace violence	41%	27%	
	Environmental risk	35%	20%	
	Theft or loss of IP	31%	19%	