

## PROFESSIONAL SERVICES

Top responses given by survey respondents.

<b>Fraud</b>	<b>84</b>	<b>Percentage of respondents affected by fraud in the past 12 months.</b>	<span style="color: red;">▲</span> <b>12%</b> points above 2015 <span style="color: red;">▲</span> <b>2%</b> points above global average of 82%	Global avg.
<b>MOST COMMON TYPES OF FRAUD</b>	Management conflict of interest	<b>29%</b>	21%	
	Theft of physical assets or stock	<b>29%</b>	29%	
	Information theft, loss, or attack ( <i>background screening</i> )	<b>20%</b>	24%	
<b>MOST COMMON PERPETRATORS</b>	Junior employees	<b>35%</b>	39%	
	Freelance/temporary employees	<b>28%</b>	27%	
	Ex-employees	<b>26%</b>	27%	
	Senior or middle management employees	<b>23%</b>	30%	
	Customers	<b>21%</b>	19%	
<b>MOST COMMON ANTI-FRAUD MEASURES</b> <i>Percentage of respondents who have implemented the anti-fraud measure.</i>	Partners, clients, and vendors ( <i>due diligence</i> )	<b>82%</b>	77%	
	Risk ( <i>risk officer and risk management system</i> )	<b>80%</b>	78%	
	Assets ( <i>physical security systems, stock inventories, tagging, asset register</i> )	<b>78%</b>	79%	
<b>MOST COMMON MEANS OF DISCOVERY</b>	By a whistle-blower at our company	<b>42%</b>	44%	
<b>Cyber Security</b>	<b>84</b>	<b>Percentage of respondents that experienced a cyber incident in the past 12 months.</b>	<span style="color: red;">▼</span> <b>1%</b> point below global average of 85%	Global avg.
<b>MOST COMMON TYPES OF CYBER INCIDENT</b>	Virus/worm infestation	<b>35%</b>	33%	
	Denial of service attack	<b>20%</b>	14%	
	Data deletion or corruption by malware or system issue	<b>20%</b>	22%	
<b>MOST COMMON PERPETRATORS</b>	Ex-Employees	<b>23%</b>	20%	
<b>MOST COMMON TARGET</b>	Customer records	<b>53%</b>	51%	
	Trade secrets/R&D/IP	<b>30%</b>	40%	
	Company/employee identity	<b>28%</b>	36%	
	Physical assets/money	<b>28%</b>	38%	
<b>Security</b>	<b>63</b>	<b>Percentage of respondents that experienced a security incident in the past 12 months.</b>	<span style="color: red;">▼</span> <b>5%</b> points below global average of 68%	Global avg.
<b>MOST COMMON TYPES OF SECURITY INCIDENTS</b>	Theft or loss of IP	<b>35%</b>	38%	
	Environmental risk	<b>22%</b>	27%	
	Workplace violence	<b>20%</b>	23%	
<b>MOST COMMON PERPETRATORS</b>	Ex-Employees	<b>38%</b>	23%	
<b>RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS</b>	Workplace violence	<b>27%</b>	27%	
	Terrorism	<b>14%</b>	18%	
	Theft or loss of IP	<b>10%</b>	19%	
	Environmental risk	<b>10%</b>	20%	