

TRANSPORTATION, LEISURE, AND TOURISM

Top responses given by survey respondents.

Fraud		Percentage of respondents affected by fraud in the past 12 months.	↑ 10% points above 2015 ↑ 3% points above global average of 82%	
MOST COMMON TYPES OF FRAUD	Theft of physical assets or stock	33%	29%	<small>Global avg.</small>
	Vendor, supplier, or procurement fraud	30%	26%	
	Regulatory or compliance breach	26%	21%	
MOST COMMON PERPETRATORS	Junior employees	39%	39%	
	Agents and/or intermediaries	35%	27%	
	Freelance/temporary employees	30%	27%	
	Senior or middle management employees	26%	30%	
	Joint venture partners	22%	23%	
MOST COMMON ANTI-FRAUD MEASURES <small>Percentage of respondents who have implemented the anti-fraud measure.</small>	Information (IT security, technical countermeasures)	89%	82%	
	Assets (physical security systems, stock inventories, tagging, asset register)	87%	79%	
	Board of director engagement in cyber security policies and procedures	85%	75%	
	Staff (background screening)	85%	74%	
	Risk (risk officer and risk management system)	78%	78%	
MOST COMMON MEANS OF DISCOVERY	By a whistle-blower at our company	46%	44%	
Cyber Security		Percentage of respondents that experienced a cyber incident in the past 12 months.	↑ 2% points above global average of 85%	
MOST COMMON TYPES OF CYBER INCIDENT	Virus/worm infestation	37%	33%	<small>Global avg.</small>
	Alteration or change of customer data	31%	16%	
	Data deletion or loss due to system issues	30%	24%	
MOST COMMON PERPETRATORS	Ex-employees	19%	20%	
MOST COMMON TARGET	Customer records	51%	51%	
	Physical assets/money	51%	38%	
	Employee records	45%	40%	
	Trade secrets/R&D/IP	45%	40%	
Security		Percentage of respondents that experienced a security incident in the past 12 months.	↑ 2% points above global average of 68%	
MOST COMMON TYPES OF SECURITY INCIDENTS	Theft or loss of IP	43%	38%	<small>Global avg.</small>
	Workplace violence	30%	23%	
	Environmental risk	26%	27%	
MOST COMMON PERPETRATORS	Permanent employees of our own company	24%	17%	
RESPONDENTS ARE MOST LIKELY TO FEEL HIGHLY VULNERABLE TO THE FOLLOWING SECURITY RISKS	Workplace violence	41%	27%	
	Environmental risk	35%	20%	
	Theft or loss of IP	31%	19%	